

COWG Alert Roster - Pager Request Process

Wing Pages

Colorado Wing pages for REDCAPs are sent to Groups. There are 3 Groups in COWG. You can receive a page on a “real pager” or as a text message on your cell phone.

We will not send pages to email addresses, as many email servers will block the pages. Many emails, rapidly coming from the same source, are often detected as spam.

(When this happens the spam is automatically blocked, and NO messages get to their intended destination, defeating the purpose of the system. Other bad things can also result. This has negative consequences for the COWG alerting system and for the service provider that provides the service for us. If you wish to be removed from the system, send an email to the alert manager, PLEASE do not report the ALERTs as spam.)

The advantage of “real pagers” is that coverage is better, and the signal will penetrate some buildings where cell phone service may be poor. The disadvantage is that the page is only sent once, and if you are some where you can’t receive the page, you will miss it. ex. Eisenhower tunnel.

The advantage of cell phone text messages is that they are “store and forward”. If you are out of range of cell service, the page will be delivered as soon as you are back in an area with cell service. The disadvantage is that some cell coverage is not as good as pager coverage.

Following the procedures below will go a long way to making this system work smoothly for COWG. Thank you for your cooperation and for your service.

COWG Alert Roster - Pager Request Process

Enrollment:

Send a request email, forwarded by the Unit/Squadron Commander.

The request must contain:

Name, Rank and CAPID

Group you wish to get pages for.

(ex. Group1, (Eastern Slope North) Group2, (Western Slope) or Group3 (Colorado Springs)

Cell phone text message address

Example 3035551212@vtext.com.

3035551212@tmomail.com

3035551212@txt.att.net

If you don't know what your text message address is, call your carrier technical support, and ask what your text message address is. Then, **Test it**. Send yourself a text message from your email account and **verify** that you receive the test message on your cell phone.

Confirm that you have done this, via email sending your **request to your unit commander**, who will forward it to the alert manager:

am@cowg.us

(If you send it directly to the alert manager, without it being forwarded by unit commander, or his ES designee, it will be rejected.)

The alert manager will send a test message to your cell and your email, and you need to **confirm** that you received the test message **on your cell phone**.

The alert manager will then enroll you for the groups you requested and send an email confirming that he/she has done so.

(This process may seem tedious, but believe me, it is much easier to chase down a typo, when the data is entered, than to chase it down, a few weeks later when you report that you are NOT getting pages.)

COWG Alert Roster - Pager Request Process

Changes:

(Change groups, change phone numbers, keep phone number change cell carriers, etc.)

Send an email to the alert manager with the following information:

Name, Rank and CAPID

Change/Delete.

Old Cell Text message address

Old Group/s

New Cell Text message address

New Group/s

If the change involves a change from an Old” text message address to a “New” text message address, **test** the “New” text message address. Send yourself a text message from your email account and **verify** that you receive the test message **on your cell phone**. Confirm that you have done this in your request and send the request to the alert manager:

am@cowg.us

The alert manager will send a test message to your cell and your email, and you need to **confirm** that you received the test message **on your cell phone**.

The alert manager will then make the changes you requested for the groups you requested and send an email confirming that the alert manager has done so.

UN-Enroll:

If you no longer wish to receive COWG alert pages, (ex, leaving CAP, move to another Wing, no longer participating in ES CAP activities, etc) please send an email with the request to:

am@cowg.us

Real pager – Ordering:

Contact: Alert Manager am@cowg.us